



# Rugged PC\_T100

## User manual



# **Rugged PC\_T100**

## **RUGGED TABLET**

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**1** Power Button

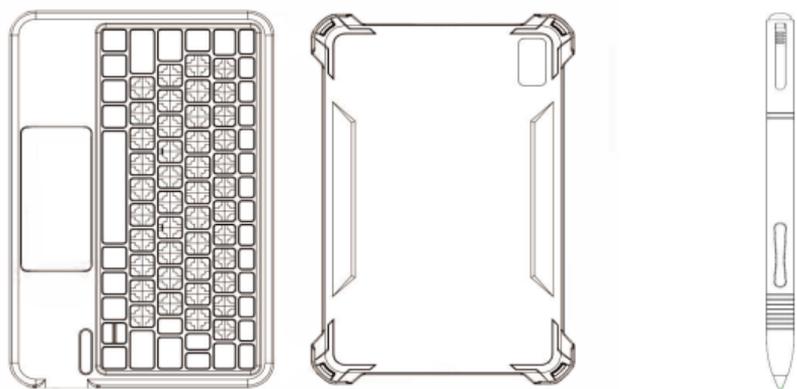
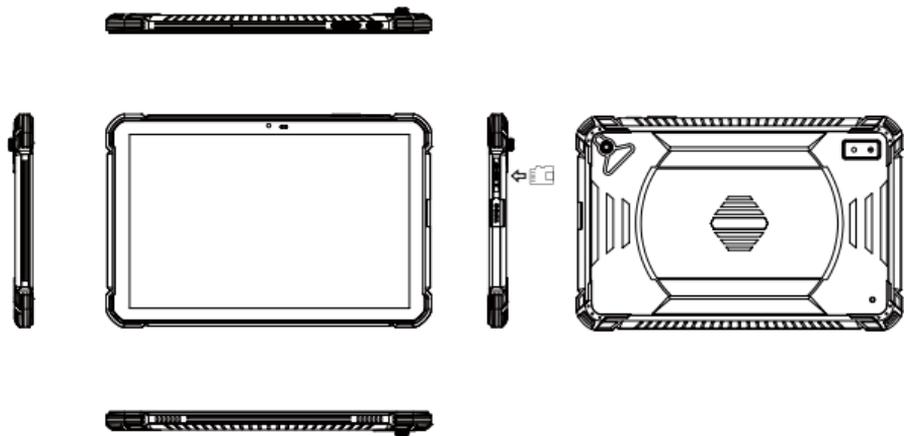
**2** TYPE-C USB

**3** Volume buttons

**4** Micro SD Card

**5** Rear Camera

**6** Front Camera



# Attention:

1) Please follow the instructions below for charging:

- A) When the battery power icons show no power.
- B) When the system automatically shuts off and starts up soon after.
- C) When the operation buttons do not respond.
- D) When the device displays red icons in the top right corner while formatting or during ongoing file uploads and downloads, please avoid sudden disconnection as it could lead to application errors.

2) Please follow the instructions for the EMR writing experience:

- A) Use the Pen Digitizer Unit and pen only at ordinary temperature (+0~+45°C).
- B) Hold the pen vertically at a height of 7mm from the sensor film during the writing experience.
- C) The electromagnetic pen is cordless and battery-free, so there is no need to charge it.
- D) The top side of the pen is designed for the eraser function.
- E) Do not press the pen tip for a long time while the pen is not working, as it may lead to malfunction.
- F) Avoid pressing the pen tip for an extended period.
- G) Do not apply more than 500gf of pressure to the pen.

3) Please follow the instructions for the Micro SD card:

- A) Use the metal ejector inside to press into the hole of the SD card.
- B) Do not use the metal ejector for any other purpose, as it can be dangerous to the skin.

4) Please follow the instructions for the USB Type C to Type A OTG:

- A) Connect the OTG cable's C port to the Rugged PC\_T100.
- B) Connect the OTG A port to other USB 2.0/3.0 accessories, such as a flash drive, mouse, keyboard, and so on.

5) Please follow the instructions for the Bluetooth keyboard:

A) Attach the Rugged PC\_T100 to the back cover of the keyboard.

B) Turn on the Bluetooth on both the PC and the keyboard to establish a connection.

C) The Bluetooth keyboard has a built-in 300mAh battery, which can provide continuous usage for up to 30 hours.

D) When the keyboard runs out of power, please charge it using the adapter (5V2A or 9V2A).

Furthermore, please note the following:

- Do not disassemble the product, and do not use alcohol, thinner, or benzene to clean the product.
- The IP68 device is water-resistant up to 1.5 meters immersion in fresh water and is dust-tight to withstand dirt and sand. However, it is not recommended for use at the beach or pool. Clean debris and dry the device after getting wet. Proper use of the product is necessary.

These instructions are important to ensure proper functionality and avoid potential issues.

# Troubleshooting:

1) Device cannot turn on:

- A) Check the battery power level.
- B) Connect the adapter first, then check again.
- C) Press the "reset" key first, then press the "power" key.
- D) If the device still cannot turn on after charging, please contact the supplier.

2) Device shuts down after start-up:

If the screen or the Power ON Image appears and then the device shuts down, it indicates insufficient power. Please charge the device.

3) Headset cannot produce sound:

- A) Check if the volume is set to 0.
- B) Verify if the music file is damaged. Try playing another audio file.
- C) Damaged files may result in serious noise or popping sounds.

4) Unable to copy files or play music:

- A) Ensure the correct connection between the computer and the device.
- B) Check if the memory storage space is full.
- C) Verify the integrity of the USB cable.
- D) Check for any USB disconnection.

5) Forgot the password!

- A) Press and hold the POWER and Volume "-" keys simultaneously for 5-8 seconds.
- B) Release the volume key when the device enters factory mode. Then, use the volume reduction key to select "Clear eMMC" and confirm using the power key.
- C) Wait for approximately one minute until the welcome screen appears, and then re-enter the Android system.

## WARRANTY CARD

Product Name: \_\_\_\_\_

Model: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Date of Purchase:

DD: \_\_\_\_\_ MM: \_\_\_\_\_ YY: \_\_\_\_\_

### **Terms and Conditions:**

- 1) This warranty card is valid only for the original purchaser of the tablet.
- 2) The warranty period starts from the date of purchase as mentioned above.
- 3) The warranty covers manufacturing defects and malfunctions under normal use conditions.
- 4) The warranty does not cover damage caused by improper use, negligence, accidents, or unauthorized repairs.
- 5) Any modifications or tampering with the tablet will void the warranty.
- 6) In case of any issues covered under warranty, please contact our customer support team or authorized service center.
- 7) Proof of purchase may be required to avail of the warranty services.
- 8) The warranty does not cover any consequential damages or losses.
- 9) The decision regarding repair, replacement, or refund under warranty will be at the discretion of the company.

To avail of warranty services, please keep this card and the original purchase receipt in a safe place.

For any further information or assistance, please contact our customer support team.

[[www.chitepc.com](http://www.chitepc.com)]

Note: The warranty terms and conditions may vary depending on the country or region. Please refer to the local warranty policy for specific details.

